

STATUS OF CONSUMER GRIEVANCE REDRESSAL FORUMS (CGRFs) AT A GLANCE

DISCOM :- KANPUR

STATUS AS ON 03-07-2024

S. NO.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	NAME OF CGRF MEMBER	POSITION/ CATEGORY OF MEMBER	MOBILE NO.	CGRF OFFICE ADDRESS, MOBILE NO. & EMAIL	NAME OF ZONES/ CIRCLES/DIVISIONS UNDER ITS JURISDICTION	REMARKS
1	COMPANY	DISCOM Kesco (CODE 50000)	Sri Rakesh Varshney	1- Chairman (Director)	7054899777	C.G.R.F. KESCO (Company Level) 14/71 Civil Lines, Kesa House, Kanpur- 208001 Phone No. 7234006262 E-mail I.D. xen.cgrf@kesco.org.in	KESCO ZONE	
			Sri Ajeet Kumar Singh	2- Independent Member (Nominated by UPERC)	9598793926			
			Sri Awdhesh Kumar Pandey	3- One Nominated Member (Consumer-Domestic)	9336817744			
			Sri Alok Kumar Agarwal	4- One Nominated Member (Consumer-HV2)	9956996555/ 9336333310			
			Sri Rajveer Singh Grover	5- One Nominated Member (Prosumer)	9336855766/ 9415045366			
2	ZONE	ZONE (CODE 51000)	Sri D.P. Singh	1- Chairman (Chief Engineer)	9839104999	C.G.R.F. Zone Kesco 14/71 Civil Lines, Kesa House, Kanpur- 208001 Phone No. 7234006262 E-mail I.D. xen.cgrf@kesco.org.in	CIRCLE I, CIRCLE II, CIRCLE III, CIRCLE IV	
			Sri Anil Kumar Mishra	2- Independent Member (Nominated by UPERC)	9451431002			
			Sri Irshad Ahmad	3- One Nominated Member (Consumer-Domestic)	9919117844			
			Sri Mayank Khanna	4- One Nominated Member (Consumer-HV2)	9839034448			
			Sri Devinder Singh	5- One Nominated Member (Prosumer)	9839345252			
3		CIRCLE I (CODE 51100)	Sri Ravi Chandra Srivastava	1- Chairman (Superintending Engineer)	8189045101	CGRFs Circle I, 96/10 Bijli Ghar, Pared Kesco, Kanpur- 208001. Phone No. 8189045101 E-mail I.D. se1@kesco.org.in	Aloo Mandi, Electricity House, Zarib Chowki, Nawabganj, Phoolbagh	
			Sri Rakesh Yadav	2- Independent Member (Nominated by UPERC)	9058318396			
			Smt. Hina Sumbul	3- One Nominated Member (Consumer-Domestic)	7007144870			
			Sri S.K. Agarwal	4- One Nominated Member (Consumer-Commercial)	9415052480			
			Sri Rochak Rohotgi	5- One Nominated Member (Prosumer)	9839024889			

अधिसूची अभियन्ता
विद्युत उपभोक्ता शिकायत निवारण फोरम

4	CIRCLE	CIRCLE II (CODE 51200)	Sri Pravesh Kumar	1- Chairman (Superintending Engineer)	7380870444	CGRFs Circle II, 96/10 Bijli Ghar, Pared Kesco, Kanpur- 208001. Phone No. 7380870444 E-mail I.D. se2@kesco.org.in	Dadanagar, Gumti, Kidwai Nagar, Govind Nagar, World Bank Barra, Parag Dairy	
			Sri SureshKumar Sachan	2- Independent Member (Nominated by UPERC)	7080505697			
			Sri Jitendra Kumar Nigam	3- One Nominated Member (Consumer- Domestic)	9838502902			
			Sri Manoj Kumar	4- One Nominated Member (Consumer- Commercial)	9451635421			
			Sri Anoop Gupta	5- One Nominated Member (Prosumer)	9415128986			
5	CIRCLE	CIRCLE III (CODE 51300)	Sri D.P. Singh	1- Chairman (Superintending Engineer)	8189045177	C.G.R.F. CircleIII 14/71 Civil Lines, Kesa House, Kanpur- 208001 Phone No. 8189045177 E-mail I.D. se3@kesco.org.in	Naubasta, Hanspuram, Daheli Sujampur, Jajmau, Harrisganj	
			Sri Sunder Lal Verma	2- Independent Member (Nominated by UPERC)	9628217934			
			Sri Bhanu Pratap Singh	3- One Nominated Member (Consumer- Domestic)	8009955558			
			Sri Rakesh Jaiswal	4- One Nominated Member (Consumer- Industrial)	7828888888			
			Sri Dinesh Chandra Jaisawal	5- One Nominated Member (Prosumer)	9839101640			
6	CIRCLE	CIRCLE IV (CODE 51400)	Sri Ravi Chandra Srivastava	1- Chairman (Superintending Engineer)	8189045226	CGRFs Circle IV, 96/10 Bijli Ghar, Pared Kesco, Kanpur- 208001. Phone No. 8189045226 E-mail I.D. se4@kesco.org.in	Kalyanpur, Vikas Nagar, Sarvodaya Nagar, Ratanpur	
			Sri Rajesh Kumar	2- Independent Member (Nominated by UPERC)	9415147300			
			Sri Radhe Shyam Verma	3- One Nominated Member (Consumer- Domestic)	9935918412			
			Sri Pranveer Pratap Singh	4- One Nominated Member (Consumer- Industrial)	7505670852			
			Dr. Sandip Patil	5- One Nominated Member (Prosumer)	9451222560			


अधिशायी अभियन्ता
विद्युत उपभोक्ता शिकायत निवारण फोरम
केसको, कानपुर

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER

DISCOM :- KESCO

Month From: April 2024 Month to: June 2024

Month From: April 2024 Month to: June 2024								
S. NO.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	DISCOM KESCO (CODE 50000)	2	1	NIL	3	2	7
TOTAL FOR COMPANY LEVEL			2	1	NIL	3	2	7
1	ZONE	KESCO ZONE (CODE 51000)	1	NIL	NIL	1	1	4
TOTAL FOR ZONE LEVEL			1	NIL	NIL	1	1	4
1	CIRCLE	CIRCLE I (CODE 51100)	7	2	1	8	7	8
2		CIRCLE II (CODE 51200)	15	1	6	10	9	5
3		CIRCLE III (CODE 51300)	13	3	0	16	16	1
4		CIRCLE IV (CODE 51400)	2	0	1	1	1	3
TOTAL FOR CIRCLE LEVEL			37	6	8	35	33	17

अधिशायी अभियन्ता
विद्युत उपभोक्ता शिकायत निवारण फोरम
केस्को, कानपुर