

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER  
(KANPUR ELECTRICITY SUPPLY COMPANY LTD.)**

**Month From: October 2025 Month to: December 2025**

| S. No.                  | LEVEL OF FORUM | NAME OF FORUM WITH CODE   | No. of Grievances outstanding at the close of previous quarter | No. of Grievances received during the quarter | No. of Grievances disposed during the quarter | No. of Grievances pending at the close of the quarter (D)+(E)-(F) | No. of Grievances pending which are older than two months | No. of sittings of CGRFs in the quarter |
|-------------------------|----------------|---------------------------|----------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------|
| (A)                     | (B)            | (C)                       | (D)                                                            | (E)                                           | (F)                                           | (G)                                                               | (H)                                                       | (I)                                     |
| 1                       | COMPANY        | DISCOM KESCO (CODE 50000) | 5                                                              | NIL                                           | 1                                             | 4                                                                 | 4                                                         | 5                                       |
| TOTAL FOR COMPANY LEVEL |                |                           | 5                                                              |                                               | NIL                                           | 1                                                                 | 4                                                         | 4                                       |
| 1                       | ZONE           | KESCO ZONE (CODE 51000)   | -                                                              | -                                             | -                                             | -                                                                 | -                                                         | -                                       |
| TOTAL FOR ZONE LEVEL    |                |                           | -                                                              | -                                             | -                                             | -                                                                 | -                                                         | -                                       |
| 1                       | CIRCLE         | CIRCLE I (CODE 51100)     | 1                                                              | 2                                             | NIL                                           | 3                                                                 | 3                                                         | 2                                       |
| 2                       |                | CIRCLE II (CODE 51200)    | 8                                                              | 5                                             | 6                                             | 7                                                                 | 7                                                         | 3                                       |
| 3                       |                | CIRCLE III (CODE 51300)   | 5                                                              | 1                                             | NIL                                           | 6                                                                 | 5                                                         | 4                                       |
| 4                       |                | CIRCLE IV (CODE 51400)    | NIL                                                            | NIL                                           | NIL                                           | NIL                                                               | NIL                                                       | NIL                                     |
| TOTAL FOR CIRCLE LEVEL  |                |                           | 14                                                             | 8                                             | 6                                             | 16                                                                | 15                                                        | 9                                       |